

# DELIVERY

## GENERAL INFORMATION

Flints realises that you need your goods in time for your fit up and that budgets can be tight. We use delivery companies who are firstly reliable but offer great value too. The diverse nature of our strange products results in unavoidable exceptions, but as a general rule:

**An envelope we can pop in the post costs from £4.95**

**A small box costs £9.50**

**A big heavy box costs £16.50**

**If your order exceeds £325.00 it goes FREE**

**In Central London orders over £80.00 go FREE**

**If you can wait a couple of days orders over £50.00 go FREE**



5.01

Ok, that was the easy bit that applies to most of our deliveries but here are the nitty gritty details. Please note that all weights are based on the greater of actual and volumetric weights. To calculate volumetric weight in kilograms, multiply the length by height by depth of the parcel measured in metres and divide by 0.005.

Too complicated? In most cases our online system will work out the carriage for you at the point of order.

## MAINLAND UK OTHER THAN CENTRAL LONDON

Flints offers an Economy Service for smaller, lighter orders but the majority of orders are sent on an overnight service. Orders over £50 net can be sent free of charge on Economy Services. Orders over £325 net are sent free of charge on Standard Services. This offer excludes all offshore areas of the UK and the items excluded on the next page.

### Service

Royal Mail 24 hrs  
Royal Mail Economy 48 hrs

### Price

£5.95 up to 2 kg maximum  
£4.95 up to 2 kg maximum

### Limitations

Dry goods only. No aerosols. Goods must be able to be packed in an envelope measuring 450 x 300 mm

NEW

Small Parcel 24 hrs  
Small Parcel Economy 48 hrs  
Standard 24 hrs  
Before Noon  
Before 10.30 am  
Saturday Delivery  
Saturday Delivery before Noon  
A pallet 24 hrs [price per pallet]

£9.50 up to 10 kg maximum  
£5.95 up to 10 kg maximum  
£16.50 to 20 kg then £0.40 per kg  
Add £6.00 to standard 24 hr rates  
Add £18.00 to standard 24 hr rates  
Add £25.00 to standard 24 hr rates  
Add £31.00 to standard 24 hr rates  
£55.00 England and Wales  
£65.00 Central and Southern Scotland

No aerosols or other hazardous goods. Maximum length 1.5 m  
No aerosols or other hazardous goods. Maximum length 1.5 m  
Maximum length 3.6 m  
Maximum length 3.6 m  
Maximum length 3.6 m  
Maximum length 3.6 m  
Maximum length 3.6 m  
Suitable for most deliveries over 65 kg to non-residential UK mainland addresses only excluding the Scottish Highlands [call for details].  
Maximum length 1.2 m

NEW

## REST OF EUROPE

**Rest of Europe** For small deliveries of dry goods weighing no more than 50 kg volumetric weight Flints offers a daily service to the following countries:

### Zone 1

Belgium, Ireland,  
Luxembourg, Netherlands

### Price

£27.00 to 10 kg then £0.50 per kg

### Approx Journey Time

2 Days



Mówimy po Polsku

### Zone 2

France, Germany, Monaco

### Price

£31.50 to 10 kg then £0.55 per kg

### Approx Journey Time

2 Days



Nous parlons Français

### Zone 3

Austria, Denmark, Finland, Italy,  
Portugal, San Marino, Spain, Sweden

### Price

£36.50 to 10 kg then £0.75 per kg

### Approx Journey Time

2 - 5 Days



Noi parliamo Italiano

### Zone 4

Andorra, Bulgaria, Croatia,  
Czech Republic, Estonia, Greece,  
Hungary, Latvia, Lithuania, Poland,  
Romania, Slovakia, Slovenia

### Price

£39.00 to 10 kg then £0.80 per kg

### Approx Journey Time

3 - 5 days

### Zone 5

Gibraltar, Liechtenstein,  
Norway, Switzerland, Turkey

### Price

£40.00 to 10 kg then £0.85 per kg

### Approx Journey Time

4 - 6 days

In most cases aerosols and the product exceptions above cannot be shipped using these services but other services are available – please phone or email for a quote. All prices are subject to modification, please visit [flints.co.uk/transport](http://flints.co.uk/transport) for up to date information.

SECTION 5

## REST OF THE WORLD

**Rest of the world** We can arrange air and sea freight to virtually any destination with very competitive rates. Please phone or email for a quote.

## CENTRAL LONDON

**London** Most deliveries in the London postal districts are made on our own vans. Orders over £80 net are delivered free of charge. A £5.50 charge is made for smaller orders. Urgent deliveries can be sent by bike or parcel car, please call for a quote. The following postcodes are included in our Van Run, for other postcodes refer to our UK deliveries below.

All WC and EC postcodes.

E 1, 2, 3, 5, 8, 9, 10, 14, 15, 20.

SE 1, 4, 5, 8, 10, 11, 13, 14, 15, 16, 17, 21, 22.

SW 1, 2, 3, 4, 7, 8, 9, 11, 12.

W 1, 2.

NW 1, 3, 5, 6, 8.

N 1, 4, 5, 7, 16, 19.

5.02



## NOW FOR THE EXCEPTIONS

### Area Exceptions

Isle of Wight [PO 30 - PO 41]

Scottish Highlands

[The Highlands are defined as the following postcodes: IV1-28, IV36, IV40, IV42, IV52-54, IV63, KW1-3, KW5-14, PA36, PA38-40, PA50, PH19-26, PH30-41, PH49, PH50]

Scottish Islands, Channel Islands, Scilly Isles

Northern Ireland

Isle of Man

Add £7.00 to the Standard 24 hr services listed on the previous page.

2 day service. Add £15.00 to Standard 24 hr services listed on the previous page.

2 - 3 day service. £31.50 up to 20 kg then £0.60 per kg

2 day service. £30.00 up to 20 kg then £0.60 per kg up to a maximum 100 kg

2 - 3 day service. £30.00 up to 20 kg then £0.60 per kg up to a maximum 100 kg

### Product Exceptions [UK Only]:

Stage and counterweights, filled sandbags, lead shot bags, polystyrene cutters, compressors and nails are carried at the rates quoted regardless of order value. Flooring, access equipment, staging, lifts, hazardous goods including Froth-Pak and pyrotechnics, oversized goods and hire goods: please call for delivery prices for these items. Hire goods are priced separately.

Scaffolding is a bit complicated: Outside the London Van Run full lengths can be delivered to UK Mainland for £35.00. Cut lengths up to 3.6 m are charged by weight as per Standard 24 hr services. Cut lengths over 3.6 m can only be delivered on our London Van Run.

If your requirements fall outside this policy we would be happy to obtain a tailored haulage quotation for you.

## TERMS & CONDITIONS

### Prices

All prices in this catalogue exclude VAT which will be charged at the prevailing rate. Prices are correct at the time of going to press but are subject to change without notice. Errors and omissions excepted.

### Payment

We accept payment by cash, cheque [payable to Flint Hire & Supply Ltd], credit card or bank transfer. Please do not send cash by post. Payment must be made in sterling. Credit accounts can be opened subject to status. Please contact the accounts department for details.

### Delivery Times

We will endeavour to arrange delivery of goods within the time scales requested, but cannot be liable for any consequences of failure to deliver on time.

### Stock Availability

We endeavour to keep adequate stock levels of all our products. However this is not always possible. You will be advised as soon as possible of any delays.

### Damage or Short Delivery

Damage/shortages must be noted on Carrier's Delivery Sheet immediately and notice in writing given to the company within 3 days of receipt of goods.

### Non-Delivery

Claims for non-delivery must be made in writing to the company within ten days of despatch shown on Invoice.

### Returns

Other than Goods which reach the customer in an unusable condition, The Company will only accept returns subject to a 20% handling charge unless by prior arrangement. The goods must be returned from the customer in good condition. Returns will not be possible for special orders, specially cut lengths, made-up cloths or lifting equipment.

### Specification

The specification and description of goods in our catalogue were correct to the best of our knowledge at time of going to press. However we reserve the right to change specifications without notice. The customer shall be wholly responsible for ensuring that all products are entirely appropriate for the use and application intended.

All sales are subject to our full terms and conditions which are available on request.